

From: Jenkins, Becky - Division of Enterprise Data
Sent: Thursday, August 13, 2015 1:22 PM
To: All State KSIS Contacts <ksiscontacts@education.ky.gov>
Subject: KSIS Notification: IEP Print Issue

KSIS Contact:

Infinite Campus has issued the following alert regarding inaccurate data displaying on printed IEPs. Please share this information with appropriate personnel in your district.



CAMPUS SUPPORT

Please alert all users in your district responsible for maintaining Special Education records in Infinite Campus.

Infinite Campus has provided the following:

ISSUE ALERT: Infinite Campus has received reports that when some IEP's are printed, inaccurate disabilities are displaying.

FIX: Infinite Campus is investigating the source of the issue and is working towards a resolution. Infinite Campus will provide an update to this issue once additional information is available.

As always, if you are experiencing an issue with Infinite Campus, please submit a support case. If it needs immediate attention, please follow up your case submission with a phone call to Campus Support.

Note: please do not reply to this e-mail. If you have a question specific to a case or your account, please contact your Channel Partner/Infinite Campus Support or log on to the Infinite Campus customer portal at <https://community.infinitecampus.com>.

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Support 1-888-461-2004